

21

Critical IT Security Questions



A Free Education Guide By:

Justice IT Consulting

www.JusticeITC.com

817-803-4603

What Every Business Owner **Must** Know About Hiring An Honest, Competent, Responsive And Fairly Priced IT Services Firm

Don't Trust Your Company's Critical Data And Operations To Just Anyone! This Business Advisory Guide Will Arm You With 21 Revealing Questions You Should Ask Any Computer Consultant Before Giving Them Access To Your Company's Network

Choosing the wrong computer consultant to support your network can be incredibly frustrating and expensive, and could end up costing you in downtime, data loss and expensive repair bills, not to mention the headaches and frustration!

Read this guide and you'll discover:

- The "dirty little secret" of the IT support industry that most people don't know and will never be told by their IT guy (this will surprise you)
- 21 revealing questions that will help you instantly spot an unethical or grossly incompetent IT support technician in minutes
- 4 costly misconceptions most business owners have about IT services and what you need to consider when selecting an IT firm.
- Viruses, worms, spyware and hackers: what you need to know to protect yourself.
- 5 mistakes to avoid when choosing a computer consultant.
- Why "cheap" or "lowest price" computer repair shops aren't the bargain they initially appear to be.
- The one surefire sign that you should run – not walk – away from a computer support firm.

From The Desk Of: Austin Justice
Vice President
Justice IT Consulting

Dear Fellow Business Owner or Executive,

Choosing a computer support company isn't easy. There is no shortage of horror stories about incompetent computer repair "gurus" bungling jobs and causing MORE problems as a result of their loose morals or gross incompetence. I'm sure if you talk to your own friends and colleagues you will get an earful of the unfortunate experiences they have encountered in this area

Why is this? Because the computer repair and consulting industry, along with a lot of other industries, has its own share of incompetent or unethical businesses that will try to take advantage of trusting business owners who simply do not have the ability to determine whether or not the technician knows what they are doing. Sometimes this is out of greed for your money, but more often it's simply because they don't have the skills and competency to do the job right, but won't tell you that up front. From misleading information and unqualified technicians, to poor management and terrible customer service, we've seen it all...and we know they exist in abundance because we have had a number of customers come to us to clean up the disasters they have caused.

Buyer Beware: The Computer Repair And Consulting Industry Is NOT Regulated



Here's an embarrassing (and little-known) fact about my industry: it is not regulated like many other professional service industries, which means ANYONE can claim they are a "computer repair expert." **In fact, a lot of the businesses in this industry started because the owner was FIRED or laid off from their job and couldn't find work anywhere else. That means many of the so-called experts are useless and make sleazy auto repair shops look like the pinnacle of virtue and competence.**

Automotive repair shops, electricians, plumbers, lawyers, realtors, dentists, doctors, accountants, etc., are heavily regulated to protect the consumer from receiving substandard work or getting ripped off. However, the computer industry is still highly unregulated and there aren't any laws in existence to protect the consumer – which is why it's so important for you to arm yourself with the information contained in this report.

Anyone who can hang out a shingle can promote themselves as a computer expert. Even if they are honestly trying to do a good job for you, their inexperience can cost you dearly in your network's speed and performance or in lost or corrupt data files. That is why we decided to offer this report. The information in this guide is provided to help raise standards within the computer repair and support industry, and to give YOU useful information to help you guard against the lack of ethics or incompetence of some companies and technicians.

Dedicated to serving you,



About The Author



Austin Justice is the vice president and owner of Justice IT Consulting. Through his career in IT he has done everything from pulling cable and helping desk support to designing network infrastructures and consulting with companies, before, during and after cyber breaches.

Certifications: Cisco, SonicWALL, Networking, Hardware, Fiber & Copper

The Burleson, Texas based firm was founded in 2003 to provide technology solutions and cybersecurity services to small and mid-sized manufacturers in the Dallas-Fort Worth metroplex. Brooke Justice, president of Justice IT Consulting, started this company as a "side gig" or as the young-uns call it these days, a "side hustle" Back in those days, Brooke served mainly Burleson business owners helping them with all things IT. Brooke may not have known it at the time but Justice IT Consulting was destined for bigger things.

Today, Justice IT Consulting has turned into a premier cybersecurity company and turnkey IT provider for manufacturing aerospace and defense contractor companies throughout the state of Texas and Dallas-Fort Worth metroplex. Justice IT is a proud member of their local Burleson Chamber of Commerce, active member of the oldest and largest independent IT community ASCII and achieved such accolades as Top 250 MSSPs in the world.



About Justice IT Consulting

The Most Simple, Realistic and Attainable Approach to Cyber Security and Information Technology



Justice IT Consulting was founded in 2003 by Brooke Justice as a “side gig” or as the young-uns call it these days, a “side hustle”. Back in those days, Brooke served mainly Burleson business owners helping them with all things IT. Brooke may not have known it at the time but there were bigger things destined for Justice IT Consulting. After years of working in enterprise IT and his “side-gig” in tandem, Brooke decided it was time to make Justice IT Consulting the real deal.

Austin Justice, Brooke’s son had spent years working in IT for small and medium businesses. After about a year of throwing the idea back and forth together, Brooke and Austin decided to take the leap together.

They figured with Brooke’s extensive enterprise knowledge and Austin’s capabilities working with small and medium businesses (SMBs) that together they could provide an enterprise level competitive technological advantage to the little guys.

Today Justice IT Consulting has turned into a premier cyber security company and turnkey IT provider for manufacturing, aerospace and defense contractor companies throughout the state of Texas.



Brooke Justice

Our Purpose

We protect our clients and their revenue by solving complex problems and tailoring solutions to their unique business.

21 Questions You Should Ask Your Computer Consultant **BEFORE** Hiring Them To Support Your Network

Customer Service: _____

Q1

Do they answer their phones live or do you always have to leave a voice mail and wait for someone to call you back?

Our Answer: We answer our phones live 24/7 and staff the help desk from 8:00 a.m. to 5:00 p.m. We give all clients an emergency after-hours number they may call if a problem arises, including on weekends. Why? Because many of the CEOs and executives we support work outside normal hours and find it the most productive time they have. If they cannot access their computer network AND can't get hold of anyone to help them, it's incredibly frustrating.

Q2

Do they have a written, guaranteed response time emergency calls?

Our Answer: We guarantee to have a technician working on a problem within 15 minutes or less of your call. We back this up with a guarantee. If you don't get a call back or a response from us on an emergency within 15 minutes, we pay you \$250.



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Q3

Do they take the time to explain what they are doing and answer your questions in terms that you can understand (not geek-speak), or do they come across as arrogant and make you feel stupid for asking simple questions?

Our Answer: Our technicians are trained to have the “heart of a teacher” and will take to answer your questions and explain everything in simple terms. Just look at what Tracy Marshall had to say:



“

The single biggest benefit since moving to Justice IT for our Managed IT and Cyber Security is the addition of their technology experience and resources to support our diverse organizational needs.

Justice IT provides us **personal attention**, a partnership and advises us in supporting our technology and security infrastructure.

If you're on the fence, decide whether you just want another vendor or a partner. Choose Justice IT if you want a partner!

- Tracy Marshall, SVP of Operations, ePay Resources

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Q4

Do they consistently (and proactively) offer new ways to improve your network's performance, or do they wait until you have a problem to make recommendations?

Our Answer: We conduct quarterly review meetings with our clients to look for new ways to help improve their operations, lower costs, increase efficiencies and resolve any problems that may be arising. Our goal with these meetings is to help our clients be more profitable, efficient and competitive



Q5

Do they provide detailed invoices that clearly explain what you are paying for?

Our Answer: We provide detailed invoices that show what work was done, why and when, so you never have to guess what you are paying for. We also double-check our invoices for accuracy before they are sent to you.



Q6

Do they have adequate errors and omissions insurance as well as workers' compensation insurance to protect YOU?

Our Answer: Here's something to consider: if THEY cause a problem with your network that causes you to be down for hours or days or to lose data, who's responsible? Here's another question to consider: if one of their technicians gets hurt at your office, who's paying? In this litigious society we live in, you better make darn sure whomever you hire is adequately insured with both errors and omissions insurance AND workers' compensation – and don't be shy about asking to see their latest insurance policies!

True Story:

A few years ago, Geek Squad was slapped with multimillion-dollar lawsuits from customers for bad behavior by their technicians. In some cases, their techs were accessing, copying and distributing personal information they gained access to on customers' PCs and laptops brought in for repairs. In other cases, they lost a client's laptop (and subsequently all the data on it) and tried to cover it up. Bottom line: make sure the company you are hiring has proper insurance to protect YOU.



Q7 Do they tailor solutions to your unique business?

Our Answer: We get that your business is unique and expensive brand names may not always be the best fit for your business. We find and develop a solution unique to your needs and requirements, so we make sure you get an affordable, simple solution that improves the business while keeping costs down.



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Maintenance Of Your Network:

Q8

Do they insist on remotely monitoring your network 24-7-365 to keep critical security settings, virus definitions and security patches up-to-date and PREVENT problems from turning into downtime, viruses, lost data and other issues?

Our Answer: Yes, our remote network monitoring system watches over your network to constantly look for developing problems, security issues and other problems so we can address them BEFORE they turn into bigger problems.

Q9

Can they provide you with a report that shows all the updates, security patches and the status of every machine on your network so you know for SURE your systems have been secured and updated?

Our Answer: We can provide a detailed report that shows an overall health score of their network and the updates to their antivirus, security settings, patches and other important network checks (like hard-drive space, backups, speed and performance, etc.).

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Q10

Is it standard procedure for them to provide you with written network documentation detailing what software licenses you own, critical passwords, user information, hardware inventory, etc., or are they the only person with the “keys to the kingdom”?

Our Answer: All clients receive this in written and electronic form at no additional cost.

Side note: You should NEVER allow an IT person to have that much control over you and your company. If you get the sneaking suspicion that your current IT person is keeping this under their control as a means of job security, get rid of them (and we can help to make sure you don't suffer ANY ill effects). This is downright unethical and dangerous to your organization, so don't tolerate it!



Q11

Do they have other technicians on staff who are familiar with your network in case your regular technician goes on vacation or gets sick?

Our Answer: Yes; and since we keep detailed network documentation (basically a blueprint of your computer network) and updates on every client's account, any of our technicians can pick up where another one has left off.



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Q12

When they offer an “all-inclusive” support plan, is it **TRULY** all-inclusive, or are their “gotchas” hidden in the fine print?

Our Answer: Our “all-inclusive” support plan is just that – all-inclusive. One of the more popular service plans offered by consulting firms today is an “all-inclusive” or “all-you-can-eat” managed services plan. These are actually a good thing because they’ll save you a lot of money in the long run – HOWEVER, make sure you REALLY understand what is and isn’t included. Some things to consider are:

- ✓ Is phone/e-mail help desk included or extra?
- ✓ What about network upgrades, moves or adding/removing users?
- ✓ Is hardware and/or software included?
- ✓ What about 3rd-party software support? (We recommend that this IS included.)
- ✓ If the hardware and software is included, what happens if you cancel the contract?
- ✓ Are off-site backups included? To what degree?
- ✓ If you have a major disaster, is restoring your network included or extra?
- ✓ What about on-site support calls? Or support to remote offices?

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Backups and Disaster Recovery: _____

Q13

Do they INSIST on monitoring an off-site as well as an on-site backup, or are they letting you rely on outdated tape or USB drive backups?

Our Answer: We do not allow our clients to use tape or USB drive backups because they are incredibly unreliable. We make sure all of our clients have an offsite backup continuity solutions so you can be back up in minutes, not days or weeks

Q14

Do they INSIST on doing periodic test restores of your backups to make sure the data is not corrupt and could be restored in the event of a disaster?

Our Answer: We perform a monthly “fire drill” and perform a test restore from backup for our clients to make sure their data CAN be recovered in the event of an emergency. After all, the WORST time to “test” a backup is when you desperately need it.

Q15

Do they insist on backing up your network BEFORE performing any type of project or upgrade?

Our Answer: We do; and that’s simply as a precaution in case a hardware failure or software or software glitch causes a major problem.

Q16

If you were to experience a major disaster, do they have a written plan for how your data could be restored FAST and/or one that enables you to work from a remote location?

Our Answer: All clients receive a simple disaster recovery plan for their data and network. We encourage them to do a full disaster recovery plan for their office, but at a minimum, their network will be covered should something happen.

Technical Expertise and Support: _____

Q17

Is their help desk US-based or outsourced to an overseas company or third party?

Our Answer: We provide our own in-house help desk and make sure the folks helping you are friendly and helpful. We consider this one of the most important aspects of customer service, plus we feel it's important for keeping your data secure.



Q18

Do their technicians maintain current vendor certifications and participate in ongoing training – or are they learning on your dime?

Our Answer: Our technicians are required to keep the most up-to-date vendor certifications in all the software we support. Plus, our hiring process is so stringent, 99% of the technicians who apply don't make it through (guess who's hiring them?).

Q19

Do their technicians arrive on time and dress professionally?

Our Answer: Our technicians are true professionals that you would be proud to have in your office. They dress professionally, show up on time, and if they cannot (for some odd, unforeseen reason), we always notify the client immediately. We believe these are minimum requirements for delivering a professional service.

Q20

Are they familiar with (and can they support) your unique line-of-business application

Our Answer: We own the problems with all line-of-business applications for our clients. That doesn't mean we can fix faulty software – but we **WILL** be the liaison between you and your vendor to resolve problems you are having and make sure these applications work smoothly for you.



Q21

When something goes wrong with your Internet service, phone systems, printers or other IT services, do they own the problem or do they say, “That’s not our problem to fix”?

Our Answer: We feel **WE** should own the problem for our clients so they don't have to try and resolve any of these issues on their own – that's just plain old good service and something many computer guys won't do.

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The 4 Most Costly Misconceptions About IT Services



Misconception #1: My IT network doesn't need regular monitoring and cyber security maintenance (managed services).



This is probably one of the biggest and most costly misconceptions that business owners have. Usually this is because they've been fortunate enough to have never encountered a major system failure that caused data loss from human error (or a disgruntled employee), failed hardware or even a ransomware attack, but that's just like someone thinking they don't need to wear a seat belt when driving a car because they've never had an accident.

IT networks are complex and dynamic systems that need regular updates and maintenance to stay up, secure, running fast and problem-free – especially now with the proliferation and sophistication of ransomware and hacker attacks. Here are just a FEW of the critical updates that need to be done on a weekly, if not daily, basis:

- Security patches applied - with NEW viruses and hacker attacks cropping up daily, this is a CRITICAL part of maintaining your network
- Antivirus updates and monitoring
- Firewall updates and monitoring
- Backup monitoring and test restores
- Spam- filter installation and updates
- Spyware detection and removal
- Monitoring disk space on workstations and servers
- Monitoring hardware for signs of failure
- Optimizing systems for maximum speed

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If your IT support tech does not insist on some type of regular, automated monitoring or maintenance of your network, especially for cyber protections, then **DO NOT HIRE THEM**

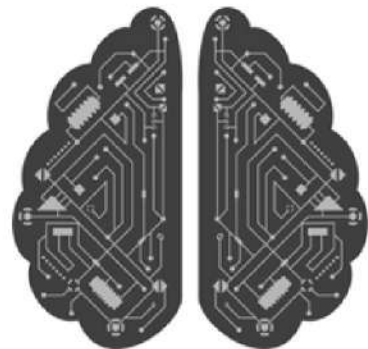
1. Either they don't know enough to make this recommendation, which is a sure sign they are grossly inexperienced and unprofessional, or...
2. They recognize that they are profiting from your IT problems and don't want to recommend steps toward prevention, which would reduce the number of issues you pay them to resolve.



Misconception #2: My nephew/neighbor's kid/ brother-in-law/ office manager knows this IT stuff and can take care of our network.



Most people look for a part-time “guru” for one reason: to save a few bucks. But this often comes back to haunt them. We frequently get calls from business owners who desperately need our help to get them back up and running or to clean up a mess that was caused by an inexperienced employee or friend who was just trying to help.



If the person you have working on your IT systems does not do IT support for a living, there is a good chance they won't have the knowledge or experience to truly help you – they are a hobbyist at best. And do you really want a part-time, inexperienced person responsible for handling something as important as your data and IT network? As with everything in life, you get what you pay for. That's not to say you need to go broke to find a great IT firm, but you shouldn't be choosing someone based on price alone.



Misconception #3: You shouldn't have to pay "that much" for IT services.



We all know you get what you pay for. A cheap hourly rate under \$165 usually means a cheap job. Like every other profession, good IT engineers and techs do NOT work cheaply because they are in high demand. When you see low IT services fees, it's because of one of the following:

1. They are a small shop just getting started. Usually they will have only one to two techs working for them (or they are a solo shop). That size of company may be perfectly fine for a small business that is not regulated, doesn't have sophisticated IT requirements and/or has only 10 or fewer PCs to support. This would not be a good choice for a larger organization that needs professional IT services for their growing company.
2. They are hiring inexperienced (cheap) college kids or newbie technicians because they will work for next to nothing, OR they allow interns to support your network because they don't have to pay them at all – but what you don't realize is that an inexperienced technician like this can end up costing more because:
 - They improperly diagnose problems, which means you're paying them to fix the wrong thing and they still won't resolve your issue. Case in point: A few years ago a TV reporter went undercover to IT services companies in LA with a perfectly working PC, but simply disconnected a cable in the back (a fix that the average tech would have caught in minutes with a visual inspection). Several shops improperly diagnosed the problem and wanted to charge them up to \$275 to fix it!

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- They could take three to five times as long to do the same repair an experienced technician could fix quickly. Again, you're paying for those extra hours AND you're frustrated and unproductive while you wait for the SAME problem to be fixed!
- They could do things that put your security and data in jeopardy. True story: An inexperienced engineer of a competitor turned off all security notifications his client's network was producing because it was "too much work" to sift and sort through them. Because of this, the company got hacked and ended up having to pay a ransom to get their data back, not to mention suffered downtime for days while they scrambled to recover. Don't let a cheap, inexperienced tech do this to you!

With your client data, accounting records, e-mail and other critical data at stake, do you REALLY want the lowest-priced shop working on your machine?

We take the view that most people want value for their money and simply want the job done right. You will find that we are not the cheapest, but we don't apologize for that. As the owner,

I decided a long time ago that I would rather explain our higher rates ONE TIME than make excuses for POOR SERVICE forever. That said, we're not the most expensive either. We simply feel that we should offer a good service at a fair price. That's why we have been able to stay in business for over 20 years and have several customers who've been with us that entire time.



Misconception #4: An honest IT services company should be able to give you a quote over the phone.



I wish this were true, but it isn't. Just like a good doctor, an honest and professional technician will need to diagnose your network before they can quote any price over the phone; consider the example above where all that was needed was to plug in a simple cable. If someone brought that to us, we would just plug it back in and not charge them, but without SEEING the computer, we could have never diagnosed that over the phone.



4 More Mistakes To Avoid When Choosing A Computer Consultant

1

Choosing a computer consultant based on a single phone call

We recommend you invite them into your office and ask them for a written proposal. Be clear on what your expectations are and what type of problems you want them to resolve. As stated a moment ago, a competent professional should offer to do an audit of your network to diagnose your system BEFORE quoting you anything. After all, would you take a doctor's word that you need surgery if they hadn't done x-rays or other diagnostics? Of course not! Prescription without diagnosis is malpractice.



2

Choosing a computer consultant that doesn't have a written money-back guarantee

In our view, a good consulting firm should be accountable for their services and for fixing things RIGHT. If you aren't pleased with a job that was done, they should (at a minimum) make it right for free; and if they simply cannot resolve an issue to YOUR satisfaction, you shouldn't get stuck with the bill.

Plus, the fact that they stand behind their work with a money-back guarantee shows they have confidence in themselves to make you a happy client. And don't fall for the "We don't offer one because people will take advantage of us" routine. In our experience, MOST people just want an honest service at a reasonable price. If you give them that, they are happy to pay. Are there a few unethical folks out there? Of course, but they are the minority, and we would rather bite the bullet on the very few dishonest folks so we can gain the trust and confidence of the majority of clients, who just want their problems fixed fast and fixed right.



3

Choosing a computer consultant without speaking to several of their current clients

Check their references! Don't just take the sales guy's word that they are good – ask to speak to at least 3 or 4 clients that are similar to you in size and scope. If they hesitate or cannot provide you with references, don't trust them!

Another good sign is that they should have multiple client testimonials and success stories posted on their web site and throughout their marketing collateral. A lack of this may be a sign that they don't HAVE clients who are happy enough to provide a good reference – again, a warning sign.

4

Choosing a computer consultant who cannot remotely monitor, update and support your network

In this day and age, a computer consultant who doesn't do this is living in the Stone Age. You want someone to do this because it will dramatically increase your network's security and will enable them to do faster repairs. That's not to say they shouldn't come on-site; but remote monitoring and repairs make fixing problems FASTER for YOU and help AVOID problems cropping up in the first place.

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A Final Recommendation

I hope you have found this guide to be helpful in shedding some light on what to look for when outsourcing IT for your company. As I stated in the opening of this report, my purpose in providing this information was to help you make an informed decision and avoid getting burned by the many incompetent firms offering these services.

If you are looking for someone you can trust to take over the care and maintenance of “all things digital” in your office, we’d love the opportunity to EARN your business. To that end, we’d like to offer you a...

Free Cyber Security Risk Assessment And IT Systems Checkup

*This is **completely free**, and with no expectations for you to hire us unless you feel that is the right thing for you to do.*



Here's how this works..

We'll meet by phone (or Zoom) to have a brief conversation about your current situation; what you are frustrated by, looking for in an IT company and any concerns and questions you have. We'll ask you a few questions that you should easily be able to answer. Depending on what we discover, we can move to the next step, which is to conduct a quick, non-invasive, **CONFIDENTIAL** investigation of your computer network, backups and security protocols.

Your current IT company or team DOES NOT NEED TO KNOW we are conducting this assessment, or we can involve them. (The choice is yours, but we recommend NOT letting them know this inspection is happening so we can get a truer read of how secure you are. After all, the cybercriminals won't tip you off that they're about to hack you.)

When this Risk Assessment is complete, here's what you will know:

- If your IT systems and data are truly secured from hackers, cybercriminals, ransomware and even sabotage by rogue employees.
- If your current backup would allow you to be up and running again fast if ransomware locked all your files – 99% of the computer networks we've reviewed failed this test.
- If you and your employees' login credentials are being sold on the dark web right now and what to do about it. (I can practically guarantee they are, due to a recent 8.4 billion credentials being sold on the dark web. What we find will shock you.)
- Answers to any questions you have about a recurring problem, an upcoming project or change or about the service you are currently getting

When done, we'll provide you with a "Report Of Findings" and Network Health Score that will show you where you are vulnerable to cyber-attacks, problem devices, backup issues, etc. We'll also provide you with an Action Plan, for free, on how to remediate any less than favorable situation or problem we discover – and if you choose, we can assist you in its implementation.

After doing this for several years, I can practically guarantee I will find significant and preventable security loopholes in your network and problems with your backups. Like Sherlock Holmes, we never fail. If nothing else, our Risk Assessment is an easy and free way to get a valid third party to verify your security and give you peace of mind.

Dedicated to your peace of mind,



Austin Justice, VP and Owner
Justice IT Consulting



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Read On To Hear What Our Clients Have To Say



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We deal with very sensitive financial data as well as personal information for all of our students. With Justice IT, the biggest benefit is knowing that the necessary steps have been taken to protect us from a breach. We can rest easy.

Justice IT has [immediate customer service](#), which contrasts with other IT firms I've used in the past.

- Mark McClure, President, Johnson County
Livestock and Agricultural Association

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We were very overwhelmed with the cyber security requirements and contacted [Justice IT Consulting]. They were very helpful and [helped us in a timely manner](#). They also did training sessions for our employees and we really appreciated all of their help and would highly recommend them to anyone that needed help with the cyber security requirements.

- Cathey Hunter, Owner, APX Plastics

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Working with [Justice IT Consulting] has been great it has definitely made this process much easier, sorting through all the NIST requirements that can be pretty complex and difficult to understand.

They came in and made it easy for us to understand and navigate through so I am really grateful to have them sort through this and make sense of it all. I am very confident in our plan to move forward and execute this requirement

- Austin Craig, CFO, StraCon Services Group

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It's rare to come across an IT company that stands out at both IT and customer support. Justice IT Consulting pulls this off effectively and takes pride in their quality of service.

- Mike Field, CSO, Agile Management Enterprises

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Since moving to Justice IT Consulting I have not had to worry about IT. I know they are proactively managing our business from all aspects of our technology like our ERP, Server, Phone Software, Security, and system Integrity.

Their staff is also professional and courteous. I am never frustrated with support wait times, which contrasts with other firms I have worked with. If you want to wait go with someone else. If you want to work go with Justice IT.

- Brady Basil, President, Polymer Adhesives

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The single biggest benefit to hiring Justice IT is their quality of services and their professional staff. They have an excellent response time and fair prices. If you're on the fence about Justice IT, know that we have been very pleased with the manner in which Justice IT has provided us professional IT support.

- Harold Hoskison, Deacon, NorthePointe Church

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Austin and the team at Justice IT are the **most personable/professional/efficient** IT group I've used over the 20 years. We are a small business that doesn't have the time or infrastructure to handle IT needs so we outsourced this function to Justice IT upon a recommendation of a client.

We are pleased to say that after nearly two years, Justice IT is still exceeding our expectations..

- Brandon Brashears, Owner, FMR Chemical

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The biggest benefit of hiring Justice IT is the confidence that our data is safe and secure. **They prevent your IT and Cyber Security nightmares because of their aggressive attitude of continually educating their team.**

Other IT companies react in days but Justice IT reacts in minutes with friendly service making them a pleasure to deal with.

They provide an affordable service to protect our systems and you will not find a better group of IT professionals than Justice IT.

- Chris Layne, VP of Operations, Aero CNC

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“

The single biggest benefit since moving to Justice IT is the excellent and immediate attention, they provide to us as a client. They provide faster, better responses than the other IT firms we have used.

If you are on the fence about moving to Justice IT, know that they have been a benefit to our company.

- Phillip Penn, Owner, PennCo Transport Inc

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